

Clinical & Quality Support Team



CMG's Clinical & Quality Team have a strong clinical and social care background and collectively provide robust, evidence based support to services. It is vital that the people we support and staff teams feel well supported when there is a presentation of a complex need. The team are in place to provide additional training, consultancy and advice.

Michael Fullerton, Director of Quality and Clinical Care, RNLD, PG DIP (Mental Health in Learning Disability)



- Clinical support throughout CMG
- Oversees CMG's internal Clinical Support Team
- Key physical and mental health initiatives to support service user wellbeing
- Clinical professional development for staff teams
- Nurse professional development
- Clinical policies, procedures and protocols
- Quality initiatives and assurance
- Personal relationship and sexuality support
- Medicine management
- Overseeing Positive Behaviour Support, Good Mental Health, Forensic Support and Risk Management
- Co-leading on National PMLD Service Standards, and involved in the National Postural Care Strategy Group

- SOTSEC-ID, HCR-20, ARMIDILIO-S and Mini PAS-ADD Trained.

Lynsey Way, Psychologist and PBS Team Manager



- Oversees and leads on Positive Behaviour Support
 - Oversees and supports the PBS Practitioner Team
 - Specialist psychology input for people with complex needs, including specialist expertise in supporting people with an autism or aspergers diagnosis
 - Oversees collation of restrictive intervention data for the organisation
 - Advisor of team cultures and dynamics
 - Advises on psychometric testing of potential service managers
 - Leads on CMG's Physical Intervention skills training (BILD accredited)
 - Leads on bespoke training for teams in PBS, and associated topics e.g. practice leadership, person centred approaches, life skill development, total communication
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Dan Dunman, Quality Support Manager



- Quality support, advice and monitoring throughout CMG
 - Oversees service user inclusion and involvement initiatives, including Service User MP Team and Quality Checker Team
 - Chair of Equality and Diversity Committee
 - Provides training in auditing techniques
 - Provides coaching support to service managers
 - Relative Quality Checker Team
 - Supports services to ensure compliance with regulatory standards
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For further information please contact:

Michael Fullerton, Clinical Director

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fulfilling potential

Katie Reid, Healthcare Facilitator



- Physical wellbeing and health promotion
 - Health, communication, mobility and social support to people with profound and multiple learning disabilities
 - Personal relationship and sexuality support
 - Liaison with external therapists, health professionals and equipment suppliers
 - Co-Chair of PMLD Forum and Ageing Well Forum
 - Infection Prevention and Control Lead
 - Facilitates 'Supporting People with PMLD' qualification
 - Bespoke staff professional development in 'Supporting Good Health', Oral Hygiene and Infection Prevention and Control
 - Advices on Diet, Nutrition and Hydration
 - Completing Postural Management and Wellbeing Audits, medication and infection control audits
- Facilitates 'Supporting People with PMLD' OCN qualification
- Facilitates 'Postural Care' Accredited Training (Simple Stuff Works)
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Erren Wheatland, Clinical Nurse Specialist, Dual Registered Nurse (adults and children), BSc in Professional Clinical Practice



- Consultancy and advisory support on key clinical areas including epilepsy, diabetes, respiratory conditions and gastrostomy care
 - Specialist training and competency assessing on clinical skills, first aid and moving and handling.
 - Co-Chair of PMLD and Ageing Well Forums
 - Extensive experience supporting children and adults with learning disabilities working within a Community NHS Trust and the Independent Social Care sector
 - Worked in an Acute NHS Trust as Cardiac Nurse Facilitates 'Supporting People with PMLD' OCN qualification Facilitates 'Postural Care' Accredited Training (Simple Stuff Works)
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Andy Wasley (Employment Officer)



- Support people to source and maintain paid and unpaid employment
 - Advice staff teams in means to support people to develop skills to find and secure employment
 - Liaise with potential employers to source employment opportunities
 - Support individuals with relationship/social skills support
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Elmi Terjavainena (Inclusion and Wellbeing Officer)



- Support and develop the Service User MP Team
 - Focuses on advocating for user inclusion in organisational decisions, local and regional initiatives to promote user rights
 - Supports in promoting health and wellbeing for people supported by CMG
 - Support people with relationships/sexuality
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